

Fig. 1

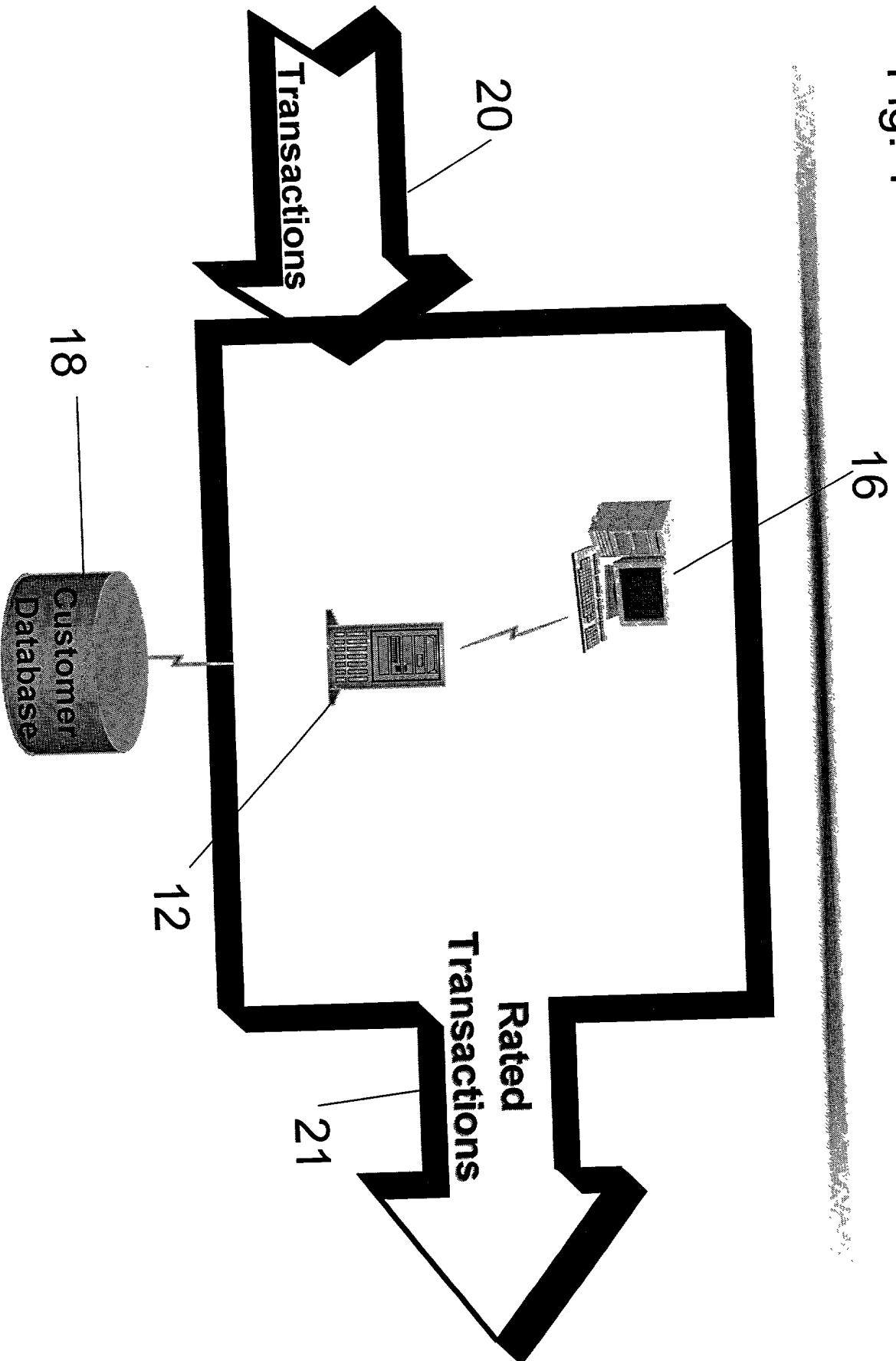
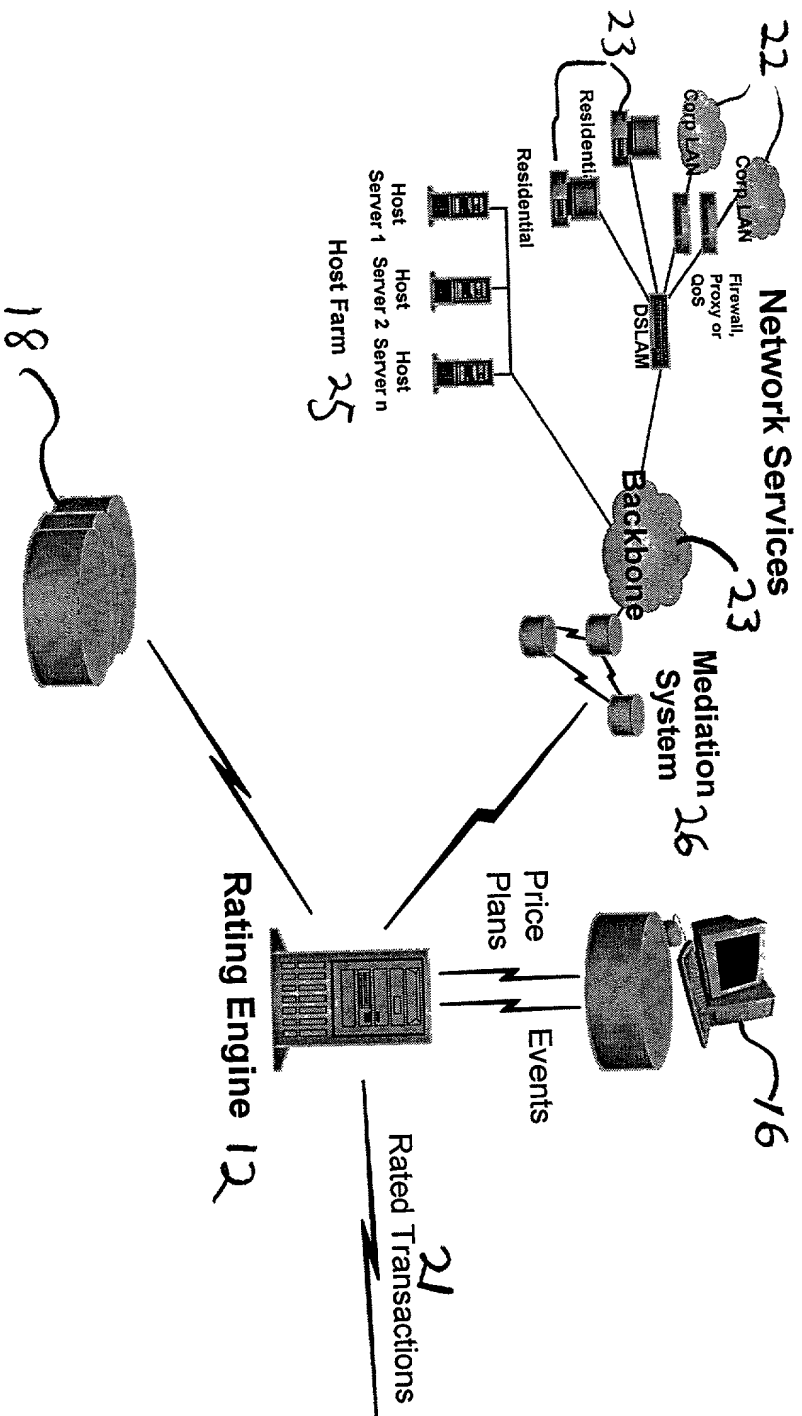


Fig. 2

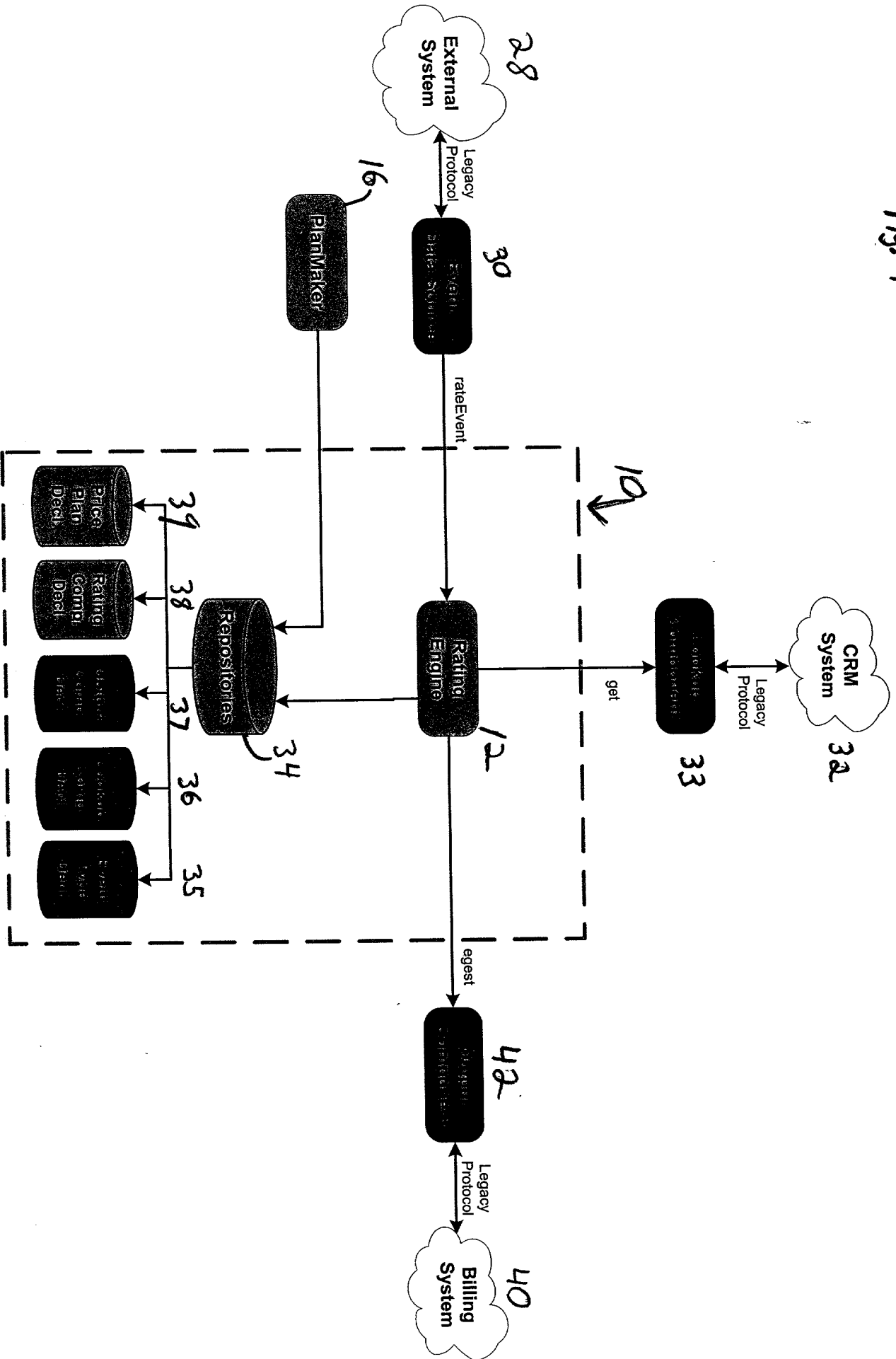


Presentment  
 Payment  
 • Credit Cards  
 • Net Ledger  
 CRM  
 Reporting  
 • Data Warehousing  
 • Decision Support



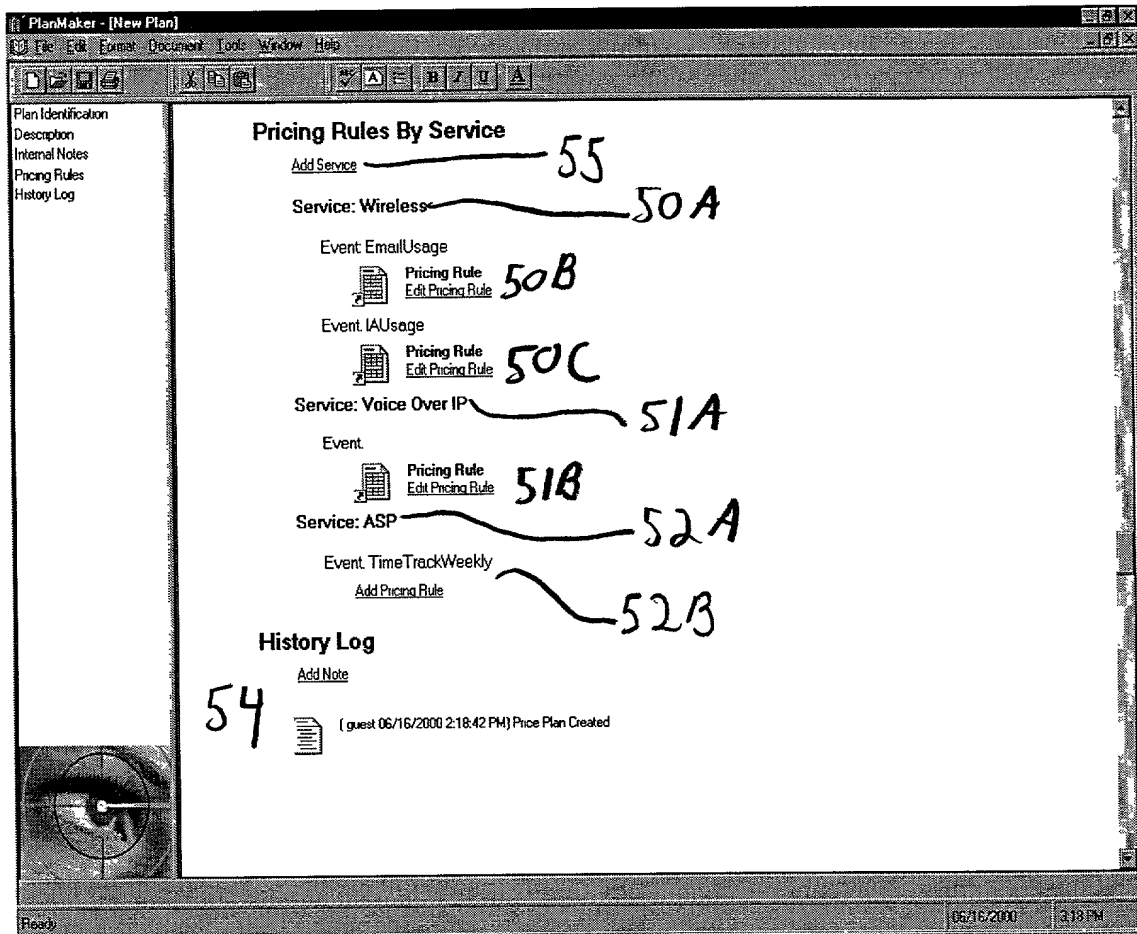
Figure 3

Fig. 4



0904374.062704

Figure 5



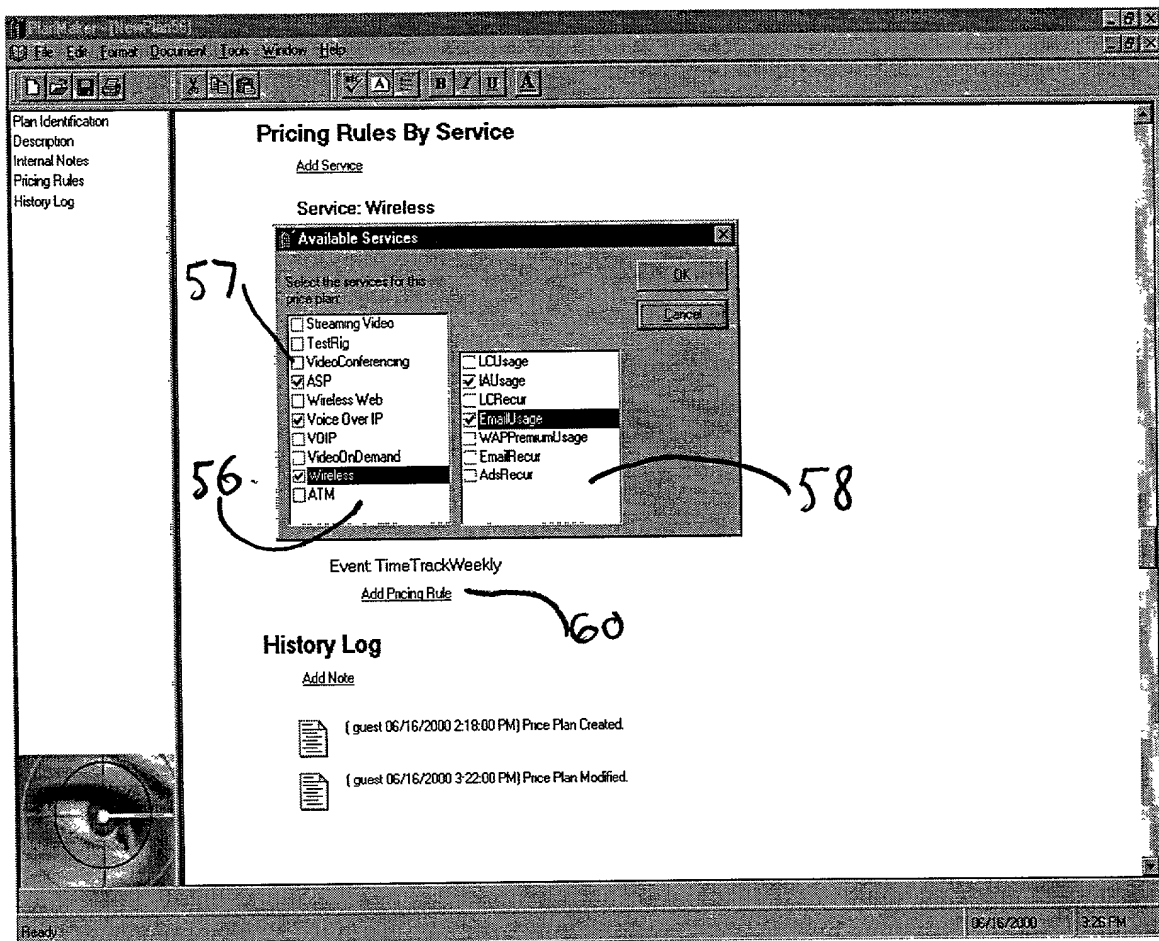


Figure 6A

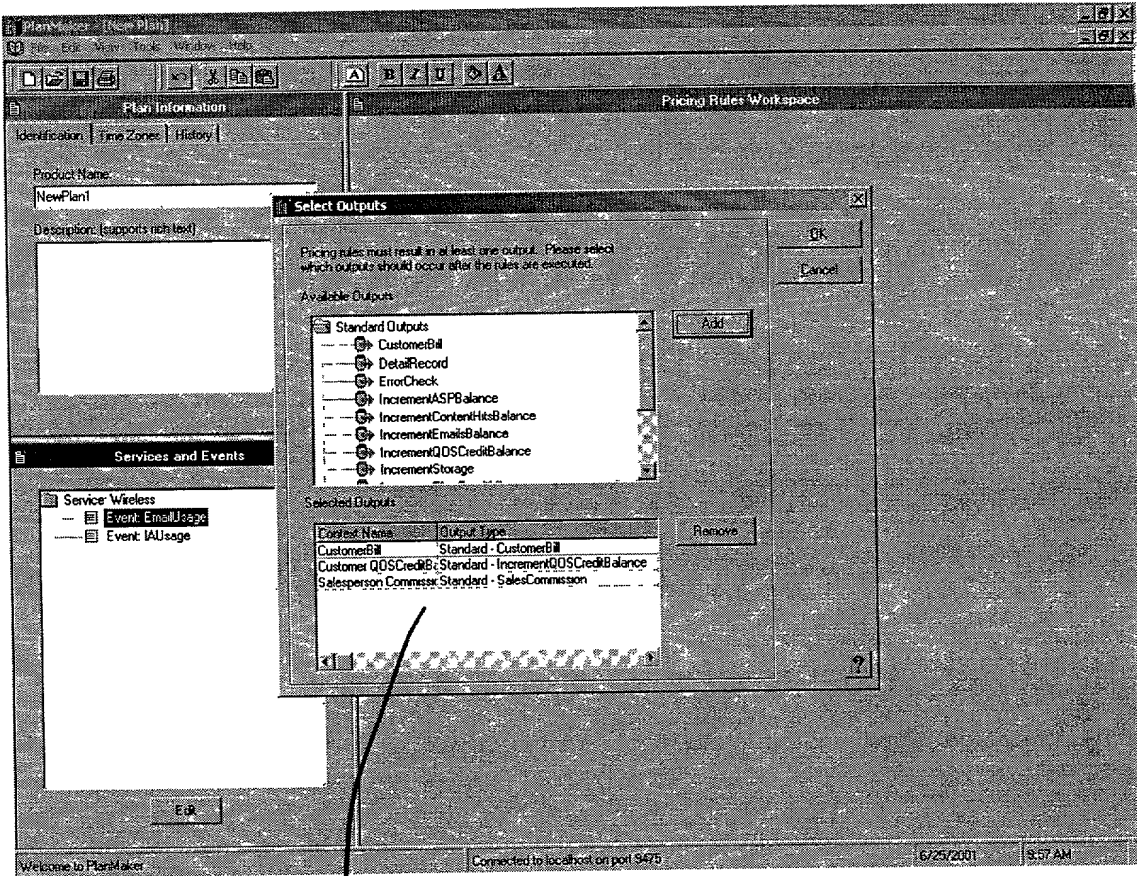


Figure 6B

61

052704-052704-052704

Pricing Rules

File

Edit

View

Insert

Format

Help

Arial

10

B

I

U

%

100%

B26

=D10

	A	B	C	D	E		
1	Output: BillingRecord						
2	BillingRecord Field Names	BillingRecord Field Values					
3	AccountID	jsmith					
4	Amount	0					
5	EventType	E-mail Sent					
6							
7	Input Field Names	Reliability Metrics	Performance Metrics	Sample Data			
8	EmailDestinationAddress	Guaranteed	Fast	me@here.com			
9	EmailBytesReceived	Guaranteed	Fast	341K			
10	EmailBytesSent	Guaranteed	Fast	431K			
11	GatewayID	Guaranteed	Fast	ADETEW			
12	EmailPriority	Guaranteed	Fast	LOW			
13	CustomerID	Guaranteed	Fast	jsmith			
14	EmailStorageServerIP	Guaranteed	Fast	234.12.854.678			
15	EmailEventTime	Guaranteed	Fast	6/15/2000 13 38			
16	CustomerDB.ContentHitsGuaranteed	Guaranteed	Fast	21			
17	CustomerDB.ContentHitsBalance	Guaranteed	Fast	931			
18	CustomerDB.EmailsGuaranteed	Guaranteed	Fast	456			
19	CustomerDB.OptInPushAds	Guaranteed	Fast	7575			
20	CustomerDB.VoiceMinutesPlan	Guaranteed	Fast	456			
21	CustomerDB.EmailsBalance	Guaranteed	Fast	1246			
22	CustomerDB.EmailDiskQuota	Guaranteed	Fast	16965			
23							
24	Calculation Workspace						
25	Quantity of Data Sent	431K					
26	Amount Total	=D10					
27							

EmailUsage

CAPS

NUM

SCRL

Figure 7



A	B	C	D
1 Output Field Names	Output Formulas		
2 Amount	A123456789	4.8 = (B19-B19*B22) = D12	
3 AccountID			
4			
5 Input Field Names	Reliability Metrics	Performance Metrics	Input Values
6 TimeStarted	Guaranteed	Fast	10:00:00
7 TimeCompleted	Guaranteed	Fast	12:00:00
8 QoSMinGood	Guaranteed	Fast	60
9 QoSMinFair	Guaranteed	Fast	30
10 QoSMinPoor	Guaranteed	Fast	30
11 HostEmailAddress	Guaranteed	Fast	don@here.com
12 AccountID	Guaranteed	Fast	A123456789
13 NumberParticipants	Guaranteed	Fast	5
14			
15 Calculation Workspace			
16 Duration in Minutes		120 = (D7-D6) * 24 * 60	
17 Duration in Hours		2 = CELLING(B16/60, 1)	
18 Charge Per Hour		3	
19 Sub Total		6 = B17 * B18	
20 Eligible for Poor Discount	FALSE	= IF((0.5 * B16) < D10, TRUE, FALSE)	
21 Eligible for Fair Discount	TRUE	= IF(D.2 * B16) < D9, TRUE, FALSE)	
22 Discount Amount		0.2 = IF(B20=TRUE, 1, IF(B21=TRUE, 0.2, 0))	

Gives 100% Discount if 50% of minutes  
 rated poor  
 20% Discount if 20% of minutes  
 rated fair

Fig 8.

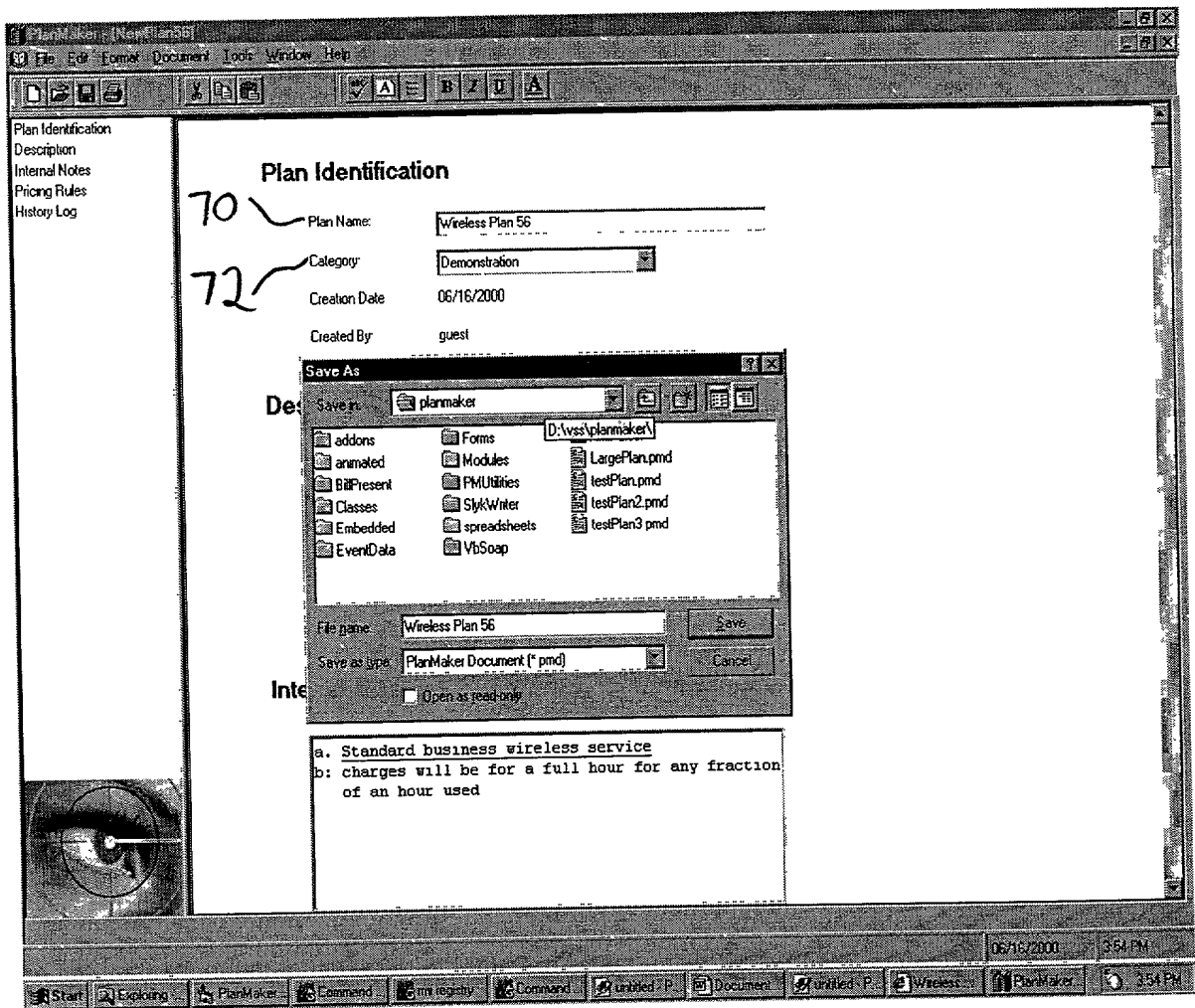


Figure 9

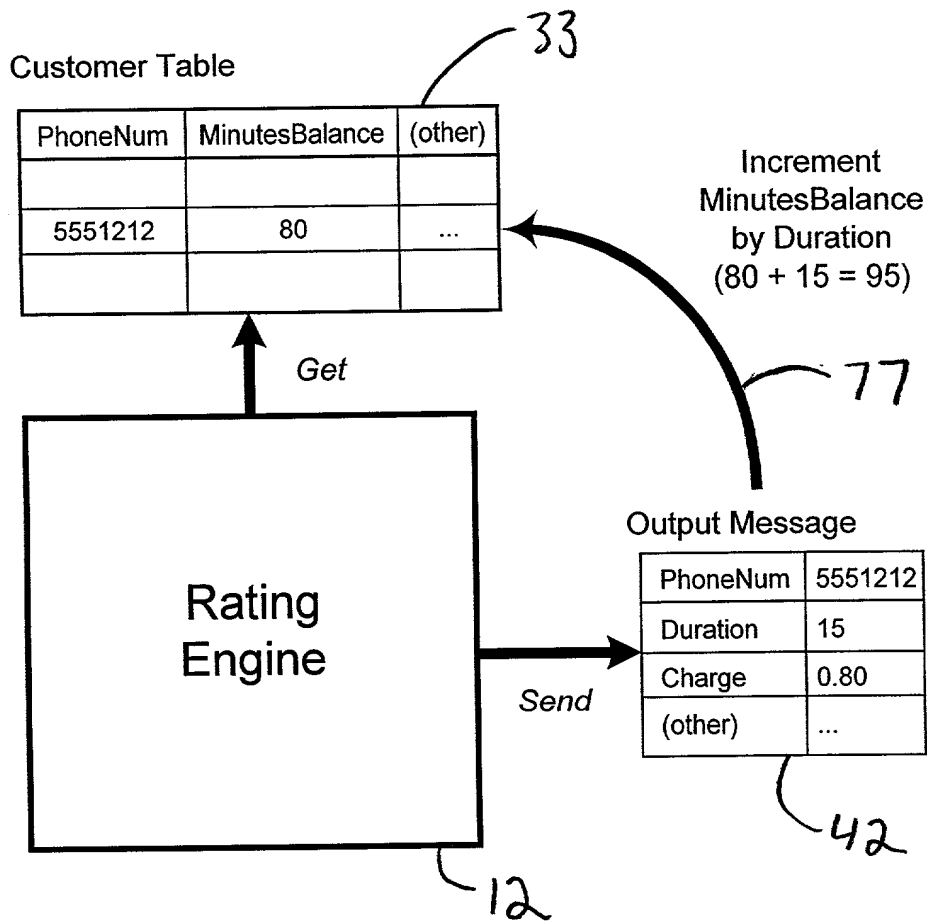


Figure 10

Fig. 1

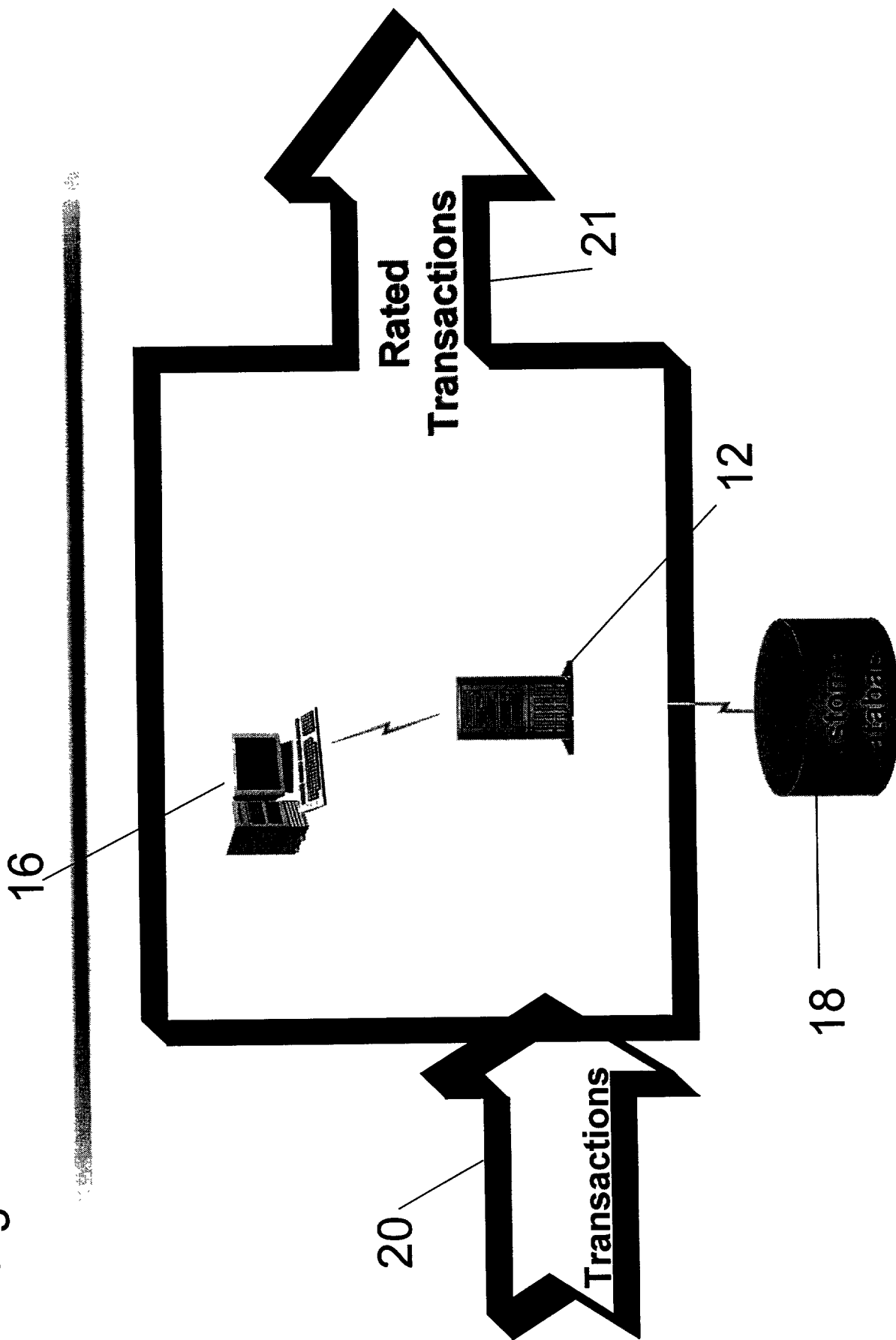
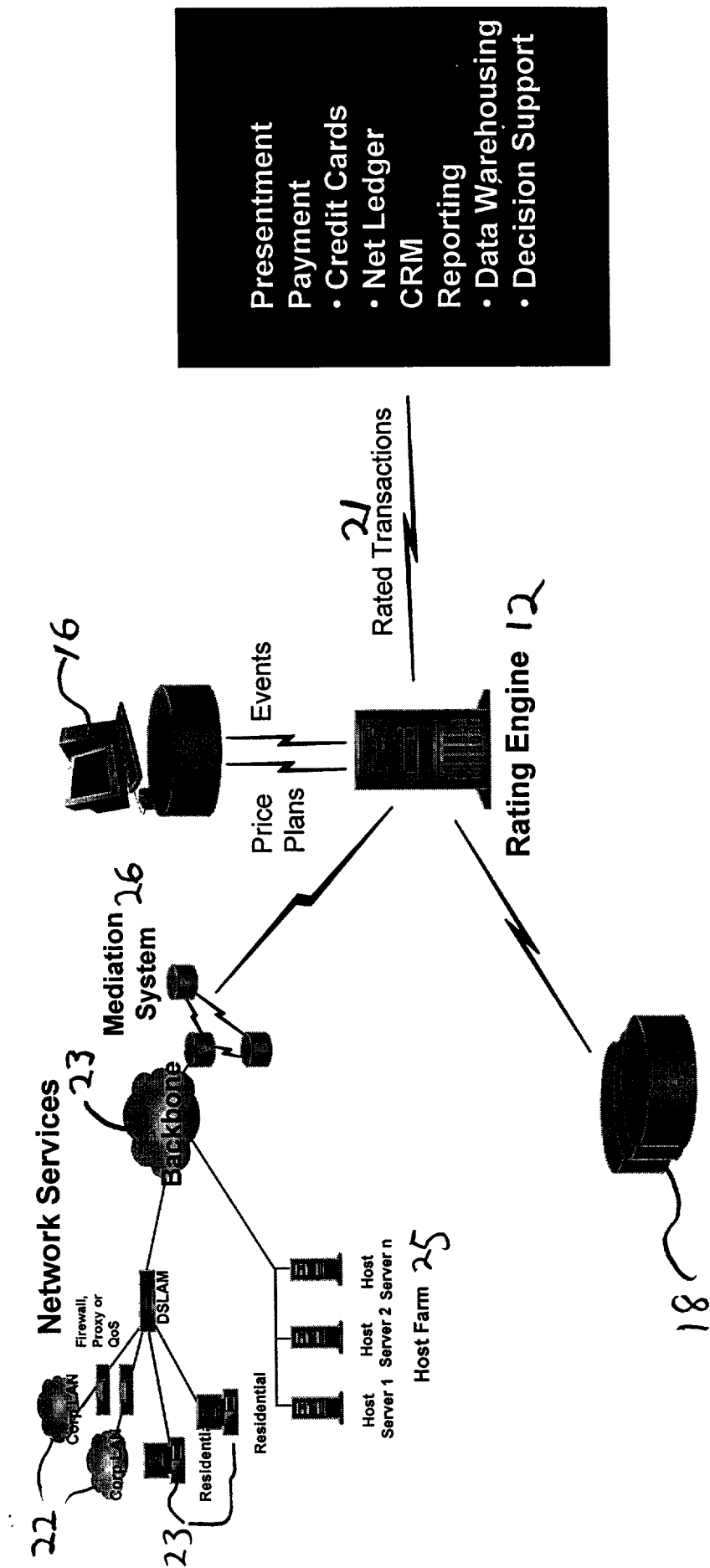


Fig. 2





	A	B	C	D
1	Output Field Names	Output Formulas		
2	Amount	4.8	$=B19-B19*B22$	
3	AccountID	A123456789	$=D12$	
4				
5	Input Field Names	Reliability Metrics	Performance Metrics	Input Values
6	TimeStarted	Guaranteed	Fast	10:00:00
7	TimeCompleted	Guaranteed	Fast	12:00:00
8	QoSMinGood	Guaranteed	Fast	60
9	QoSMinFair	Guaranteed	Fast	30
10	QoSMinPoor	Guaranteed	Fast	30
11	HostEmailAddress	Guaranteed	Fast	don@here.com
12	AccountID	Guaranteed	Fast	A123456789
13	NumberParticipants	Guaranteed	Fast	5
14				
15	Calculation Workspace			
16	Duration in Minutes	120	$= (D7-D6) * 24 * 60$	
17	Duration in Hours	2	$= CEILING(B16/60, 1)$	
18	Charge Per Hour	3		
19	SubTotal	6	$= B17 * B18$	
20	Eligible for Poor Discount	FALSE	$= IF((0.5 * B16) < D10, TRUE, FALSE)$	
21	Eligible for Fair Discount	TRUE	$= IF((0.2 * B16) < D9, TRUE, FALSE)$	
22	Discount Amount	0.2	$= IF(B20=TRUE, 1, IF(B21=TRUE, 0.2, 0))$	

Fig 8.

Gives 100% Discount if 50% of minutes rated poor

20% Discount if 20% of minutes rated fair